

Strengthening Communities

Club Rainbow (Singapore) Annual Report 2021

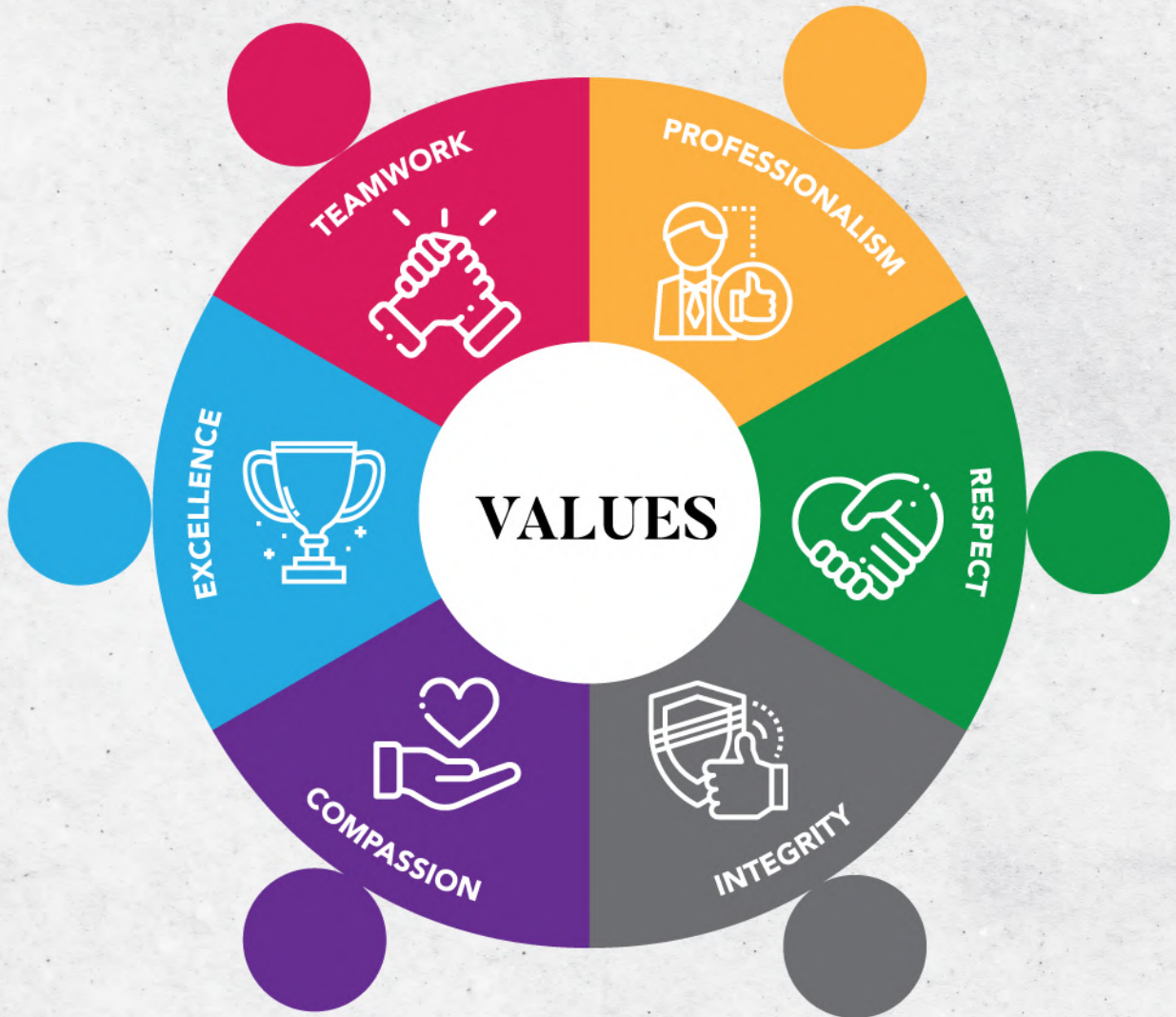


Club Rainbow (Singapore)



MISSION

We support and empower children with chronic illnesses & their families by providing compassionate relevant services in their journey towards an enriching life.



VISION

To be the charity of choice that inspires Hope and makes a Difference in the lives of children with chronic illnesses and their families.

Table of Contents

Introduction	1
Feature story	3
About Club Rainbow (Singapore)	6
Major Illnesses Affecting Children in Club Rainbow (Singapore)	7
President's Message	8
Management Council & Advisory Board 2021	11
Committees of Club Rainbow (Singapore)	12
Exemplary Governance Practices	13
Our Impact	16
Our Strategic Overview	17
Our Services	
• Social Work Intervention	18
Casework and Counselling	
Emotional Support	
Financial Support	
• Therapy Intervention	25
• Education Support	28
Education Support Programme	
Education Award	
• Arts Development	32
Arts Development Initiatives	
Dreamseeds Arts Fest	
Talent Development Fund	
• Community Partnerships	38
Social Integration	
Ride for Rainbows	
Kris Kringle	
• Other Support Services	40
Financial Highlights	41
Statement of Financial Position	42
Statement of Financial Activities	44



Strengthening Communities

Members across various communities are like unique pieces of a puzzle, essential components of an eco-system, where every individual plays a critical role and are interdependent of each other in completing the bigger picture. To thrive as a community, every individual, interest group and corporate organisation plays an instrumental and essential role in helping the vulnerable members of our community, uplifting their spirits and improving the quality of their life so that no one gets left behind. Engaged individuals of each community have a collective sense of belonging and collaborate together for the wellbeing of the community; appreciating, learning and strengthening each other in the process.

As the disruptive force of the Covid-19 pandemic persisted into 2021, Club Rainbow remained tenacious and steadfast in our purpose to provide opportunities for our community of children with chronic illnesses and their families, so that they could continue to thrive against the odds. In this journey, different communities have stepped forward with their relentless support when most needed.

With our organisation mission and objectives anchored in our five core pillars of support, Club Rainbow continued to reshape our programmes and services to remain relevant to the evolving needs of our children and their families, so that they can continue to be a part of society, and not apart from society.



Under Social Work Intervention and Therapy Intervention, our teams worked collaboratively with an extensive support system of educators, clinical professionals, Government agencies' officers and peers within the social service sector to optimise impact on all facets of the lives of our children.

Education Support has enabled committed volunteers including students and interest groups from educational institutions, who dedicated their time every week to tutoring our children, and creating innovative ideas to engage them during the school holidays.

Children in Arts Development programmes have been given further opportunities to develop their artistic talents under the guidance and mentorship of creative practitioners and industry professionals within the arts community. The Arts Mentorship Programme has empowered our children to co-design and co-create artworks and performances. These are critical ingredients to advocate community inclusivity and collaborative learning, where the mentor and mentee also get to learn from each other through the arts and music making process.

COVID-19 has inflicted greater stresses on caregivers and amplified the burden of caring. Care Connection, a new initiative for caregivers, has offered a valuable platform where caregivers could meet and learn from other caregivers so that they know that they are not alone in the journey. Their socio-emotional wellbeing is enhanced through group sharing, networking, and peer-based support.

Club Rainbow rallied and worked together closely with corporates, institutions, organisations, agencies and many other groups and individuals to further philanthropy and volunteerism. Members from varied communities offered their time and/or skills as volunteers to purposefully engage our children and their families through social activities and group works, and raise funds through novel campaigns or our signature fundraising platform, Ride for Rainbows. This has a rippling effect to enable the culture of giving across a much wider community to create greater, collective impact towards our cause.



Feature Story

Caring for The Caregiver

At two years old, Nur Irfan Zulhilmi bin Zulkifli's condition was detected when his parents brought him for a blood test at the Thalassemia Registry. Both of them have thalassemia minor which means he would have a 25% chance of inheriting the condition from them. They were relieved when he was tested to have thalassemia minor, and not thalassemia major as the latter can cause severe symptoms and he would require regular blood transfusions.

When Irfan was three, he had a high fever which did not subside after a week. They brought him to KKH to seek help. His mother, Mdm Noorlela Bte Abdul Hamed's fear was confirmed when he was diagnosed with thalassemia major and had to undergo his first blood transfusion. On the day of Irfan's kindergarten graduation ceremony, his skin turned yellow and he was immediately rushed to the A&E. His spleen was depleting the red blood cells in his body and causing complications in his gallbladder. Doctors had to operate on him to have his spleen removed to prevent further complications. Irfan now 19, continues to receive blood transfusion every 4 weeks and takes regular medication to manage his condition, including antibiotics to prevent possible infection. He could not serve National Service due to his condition.

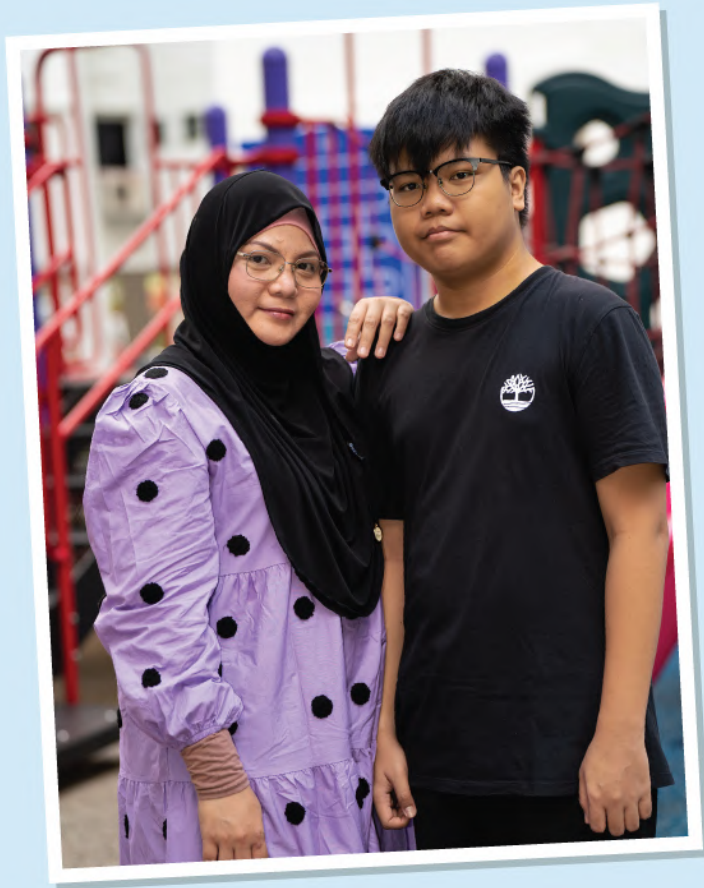


Monthly blood test, blood transfusion and annual MRI scan has become part and parcel of his life. Thanks to his mother, Mdm Noorlela, he never has to worry about missing any medical and blood transfusion appointments as she would fix all his appointments and remind him to go for them.

Irfan had a hard time accepting his condition when he was younger. When he was in school, he could not participate in any physical exercise due to his condition. "Why do I have to go for blood transfusions? Why do I have to take medication?" Mdm Noorlela recalled him questioning why he had to be the only one among his siblings to be diagnosed with the illness. She encouraged him to accept his condition and be thankful for what he has, and accept what he has been given. "I told him that despite his condition, he has been blessed with something that not everyone has. He is smart and good in his studies. He always comes in first in class," she added.

When asked about the challenges she encountered in her journey as a caregiver, Mdm Noorlela recalled that for a period of time, she had to juggle with work, caring for the family, part-time studies as well as extra job during weekends to meet the family's needs.

In 2011, when Mdm Noorlela was finding support for Irfan, a nurse at KKH shared about Club Rainbow with her. Since Irfan joined Club Rainbow, their assigned Club Rainbow social worker, Sylvia, has been rendering counselling and emotional support to Mdm Noorlela.



The grief of losing her youngest son to an illness five years ago, family stress and being diagnosed with cancer were multiple trials presented to her one after another. Fortunately, her cancer was detected early and she was able to receive surgery in time.

Sylvia provided critical emotional and counselling support to help Mdm Noorlela cope during the challenging periods of her life. After her surgery, Sylvia checked in with her regularly and encouraged her to go for post-operation medical treatment and follow up. The breathing exercises taught by Sylvia helped her to manage her stress by learning how to stay calm and relax during stressful moments.

“Sylvia will contact me regularly and ensure that I do my exercises after my surgery. She is able to get me to open up and talk about my problems. She is a good listener, good at giving me advice and she can even be a fitness trainer,” shared Mdm Noorlela gratefully.

“Sylvia is very helpful. We really appreciate the support given by Club Rainbow to Irfan. The bursary he receives every year helps to pay for his education-related expenses. Every year we get to enjoy an ice cream cake from Club Rainbow on his birthday,” she added.

She also fondly recalled that Irfan received an Education Award for Progress for his excellent ‘O’ level results four years ago during a Club Rainbow event. He is graduating from Polytechnic this year and his goal is to pursue a degree in Chemical Engineering.

Mdm Noorlela hopes that Irfan can eventually realise his dream of becoming a research scientist.

“Everyone goes through different life journeys. Parents like us who have special children are the chosen ones. We should always look on the brighter side and never give up. Don’t keep your problems to yourself. There are avenues where you can seek help, for example, from non-profit organisations like Club Rainbow and other government agencies,” is her advice to other caregivers.

About Club Rainbow (Singapore)

Established in 1992, Club Rainbow (Singapore) is a non-profit organisation and charity with the mission to support and empower children with chronic illnesses and their families. Armed with the firm belief that every child deserves equal opportunities to lead a fulfilling and independent life, Club Rainbow supports our children and their families in more than 30 critical programmes, services and assistance schemes. Adopting a holistic approach based on five core pillars of support, Club Rainbow partners our children and their families in their journey to achieve the following objectives at different stages of their lives:

KEY THRUSTS

Living with Dignity
Building resilient families

**Maximising
Developmental Potential**
Developing independent
adolescents

Achieving Full Potential
Empowering individuals to be
active contributors

CORE PILLARS OF SUPPORT



**SOCIAL WORK
INTERVENTION**



**THERAPY
INTERVENTION**



**EDUCATION
SUPPORT**



**ARTS
DEVELOPMENT**



**VOCATIONAL
DEVELOPMENT**

Underscoring the work that we do are our core values:



TEAMWORK



PROFESSIONALISM



RESPECT



EXCELLENCE



INTEGRITY



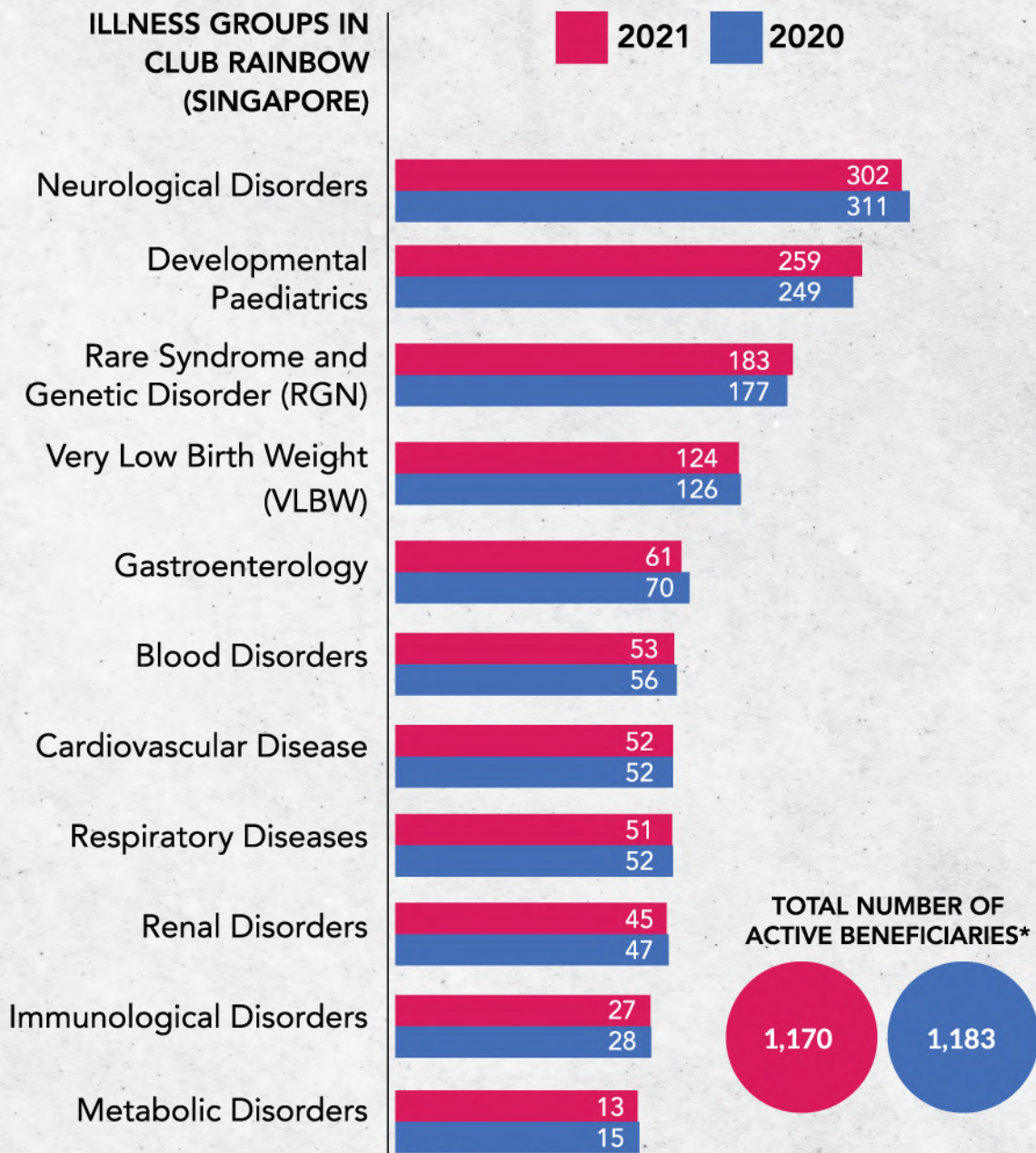
COMPASSION

As an independent charity, Club Rainbow relies largely on corporates and public donations to support our mission. Granted the Institution of a Public Character (IPC) status by Ministry of Health, monetary donations received may be tax-exempted.

OUR CHILDREN

In 2021, Club Rainbow served a total of 1,244 children who range from new-born to youth age 20. Many of them require frequent hospital visits for treatment or surgery, complicated therapy and long-term medication. Referred to Club Rainbow by their doctors, these children suffer from a wide range of health challenges, from having very low birth weight to developmental delays and many other forms of organ disorders. With over 85% of children surviving into adulthood, Club Rainbow provides the resources and opportunities to support their development towards becoming empowered, independent individuals and active contributors to society.

Major Illnesses Affecting Children In Club Rainbow (Singapore)



*Club Rainbow serves a total of 1,244 beneficiaries as of 31 December 2021, including 1,170 active beneficiaries.



President's Message

Dr. Sashikumar Ganapathy, President

Club Rainbow (Singapore), along with the rest of the world, journeyed through our second year of living with COVID-19. Despite the adverse impact of the pandemic, COVID-19 has shown us that with adequate stimulus, changes are inevitable to bring about necessary innovations. We have largely adapted well to the new way of life through timely digital transformation at all levels of the organisation – remote service delivery, virtual enrichment and development programmes, online fundraising campaigns, and flexible working arrangements including telecommuting and location flexibility, just to name a few.

Challenging times offer great opportunities to find new ways to reconnect with various communities and strengthen social cohesion. Guided by one of our key strategies, “Reconnecting Communities”, initiated at the onset of the pandemic, we are immensely honoured and humbled to have received continued support from existing partners and forged new partnerships; all coming together to make a difference to the Club Rainbow community.

The difficulties faced by our vulnerable families continue to be exacerbated in this evolving pandemic. One of our core pillars of support, Social Work Intervention, remained critical to build resilience amongst our children and their families, and ensure that they would continue to thrive under these challenging circumstances. Our Social Work team meaningfully engaged more than 800 families, out of which close to 400 have high to critical needs. Individualised Care Plans were formulated to ensure appropriate intervention were carried out to address the varied needs of our families, so that they could remain on track to improving their lives and well-being in four primary domains of social changes in Socio-Economic (Financial), Psycho-Emotional, Individual/Physiological and Social Well-being. The team has also adopted a multi-disciplinary approach and built a strong network across different communities, like therapists, Government agencies, Social Service Agencies, schools and hospitals, etc., to necessitate the holistic development of our children and collaboratively improve the quality of care for them.

Introduced in 2020, our Care Connection initiative continued to support the needs and alleviate the stressors for one key community – the caregivers who play a pivotal role in the lives and development of our children. Care Connection, comprising two unique programmes in Caregivers Programmes and Caregiver Support Groups, provided a two-pronged approach to widen and deepen the engagement of close to 200 participants. The programmes have successfully enhanced the caregivers’ socio-emotional well-being through equipping them with various self-care techniques and healthy coping strategies.

While most of our work with our children and families have been converted into the virtual format, one of Club Rainbow's core pillar of support – Therapy Intervention, remained largely a face-to-face engagement. Despite challenges posed by COVID-19 for such in-person engagements, it is heartening to note the increase in number of children who have achieved more than 50% of their therapy goals, from 90% to 98%, and 73% of them have achieved one or more developmental milestones, which is an improvement from 54% in 2020. These remarkable figures are indicative of the commitment of therapists, beneficiaries and their caregivers. The efficacy of the therapy sessions has ensured that the support through Therapy Intervention would maximise the developmental potential of our children, particularly at the younger age, to leave tangible lasting improvements on their lives.

Another noteworthy community who have significantly contributed to our cause are our volunteers. Volunteers from educational institutions and individuals from all walks of life have played a vital role in supporting the programmes under our core pillar of support, Education Support. With the programmes predominantly conducted on video-conferencing platforms, our volunteer tutors and instructors have displayed tremendous effort, commitment and patience when delivering the lessons remotely on a weekly basis. Our team, together with the volunteers also created interactive and enriching programmes during the school holidays to provide immersive experiential environments for our children to strive in. All these efforts have yielded an encouraging 21% increase in participants and 80% in touchpoints in the year 2021 as compared to the previous year.

Our Social Integration programmes, majority of which were supported by a cohesive network of corporates, institutions and various other groups, have also seen a similar increase of 25% in participants. Be it online or onsite activities, volunteers from these organisations were instrumental in working with our staff to organise novel programmes which have given our children and families the opportunities for social interaction and bonding, amidst the need for isolation during the pandemic.

Our Arts Development portfolio has made much progress in expanding and deepening the skills and knowledge of our children in various art forms. This was made possible through purposeful collaborations and building stronger ties with creative practitioners and subject experts from the arts community. Evidently, the programmes at Discovery stage saw 88 distinct beneficiaries, an increase of 20% from last year, being introduced to various art forms. Out of which 52 of them progressed onto the Development stage where they were exposed to in-depth learning in areas based on their strengths and interests, which is a marked increase from the 41 participants from the year before. Notably, 21 of our talented children collaborated with professionals from the arts community to co-design and co-create art works and performances. Such collaboration projects are crucial in championing community inclusivity and social cohesiveness through mentorships by the industry professionals.

All these would not have been possible without the unwavering support from our partners and donors. In 2021, out of the 145 CSR activities & corporate engagements, 37 of them have generated a total fund of close to \$420,000, a remarkable increase of over 180% from 2020. While our annual, signature cycling fundraiser, Ride for Rainbows was conducted in a virtual format for the second year running, novel ideas were injected into the event format to raise over \$650,000, almost \$50,000 more than last year, through the dedicated support of 598 riders and many more who have donated. Numerous communities have also rallied strongly to contribute towards our cause through relevant online campaigns and supporting our Charity Sales merchandise which were inspired by the artworks from our talented children, raising more than \$250,000.

Looking Ahead

While we manoeuvred through the pandemic, we have not lost sight of our vision and growth plans. Our new centre will be materialising in 2022 after years of planning, which will be central to our plans in the next two years. The centre will not just be an additional space. Aptly named 'Sandbox', it will epitomise a safe environment defined by autonomy and social inclusivity; two fundamental aspects of quality of life.

Education will be the cornerstone of our plans. New initiatives will be developed to address diverse needs at different stages of our children's journey with Club Rainbow, from early childhood to youth, with the clear goal to empower them towards being independent, active contributors in society. There will be intentional efforts to build strong character in our children and assimilate desirable values, broadly categorised under Competence, Respect and Resilience, and Sense of Belonging, in the learning outcomes across all programmes in Club Rainbow.

Having piloted an early childhood initiative in 2021, we will be officially launching LEAP – Early Intervention programme at Sandbox to maximise the learning development for a wider target group of our children of diverse conditions and needs. The programme will focus on play-based learning and multi-sensory teaching approach, so as to develop stronger foundations for our children between the ages of three to seven years old, and prepare them towards greater readiness for their next phase of compulsory education.

In line with national trends, we will be offering digital literacy programmes to our children and family members. This commitment is underscored by the setting up of a digital lab at Sandbox, so that our children have greater access to relevant digital resources. Also, we will be leveraging on digital tools to enhance our bedside support and engagement for children who are on longer-term hospitalisation in KKH and NUH. Given stringent restrictions in accessing the high dependency wards in the hospitals during the pandemic, our children who were hospitalised have been deprived of learning opportunities due to prolonged absence from school. Bringing our Education Support programmes to them in the wards will bridge this gap, and such meaningful engagements will no doubt be favourable to their well-being while staying in the wards.

For our youths, we will be placing greater emphasis on continually developing our core pillar of support, Vocational Development. A new initiative, LINK will seek to train the youths in essential soft skills, such as social communication and financial management. Programmes will also be offered to our youths and caregivers to empower them towards developing micro-enterprises based on individual's unique abilities, strengths and interests.

As the world continues to find its way under the shadow of the pandemic, Club Rainbow is thankful for the trust given by our stakeholders and the opportunity to continue strengthening communities and empowering lives of children with chronic illnesses and their families. As we wrapped up the year 2021 on a positive and optimistic note, we look forward to 2022, which will be a momentous year as we celebrate our 30th anniversary. On behalf of Club Rainbow, I look forward earnestly to having our existing partners and stakeholders, and welcome new ones to join us in this milestone celebration with our children and their families!

Management Council 2021

TITLE	NAME	ATTENDANCE AT BOARD MEETINGS
President	Dr Sashikumar Ganapathy	13/13
Vice President	Mr Allen Zheng Ren Hao	13/13
Honorary Secretary	Ms Lim Huay Ling	8/13
Honorary Treasurer	Ms Jean Ang Bee Leng	9/13
Assistant Honorary Treasurer	Ms Karen Kok Shu Min	10/13
Education Director	Mr Ramanan Ramadoss	10/13
Fundraising & Marketing Director	Ms Karen Tan Sok Hong	6/7
Medical Director	Dr Aswin Warier	4/7
Medical Director	Dr Junaidah Badron	5/7
Programme Director	Ms Wong Qinlei	6/7
Member	Mr Eric Teo Hong Kiat	5/9
Member	Mr Clement Goh Eng Khong	2/7
Member	Mr Melvin Tan Ewe Kin	6/7

Advisory Board 2021

Professor Ho Lai Yun	Clinical Professor Phua Kong Boo
Professor Prabhakaran Krishnan	Clinical Associate Professor Chan Mei Yoke
Professor Low Poh Sim	Dr June Lou
Professor Quek Swee Chye	Dr Rosaleen Ow
Dr Jazmyn Chelliah	Mr Gregory Vijayendran, SC



Committees of Club Rainbow

(Singapore)



To assist the Management Council in covering key areas of management and improve its oversight over management and its accountability to stakeholders, the Management Council has established the following 2 committees:

INVESTMENT COMMITTEE

The Investment Committee recommends the investment guidelines and ensures that the investment objectives of Club Rainbow are met in accordance with these guidelines. The Committee provides oversight and monitors the performance and the risk/returns profile of the underlying investments for the sole interest of the beneficiaries. It also assesses the performance of the external investment manager, reports to the Council on the investment performance of the managed funds and advises on all matters relating to investment administration.

The Committee currently has 3 members, who have many years of financial investment experience among them, namely:

	<u>Attendance at Meetings</u>
Mr Adrian Foo (Chairman)	2/2
Mr Amit Malik	2/2
Mr Eric Khaw	2/2

AUDIT AND RISK COMMITTEE

The Audit and Risk Committee reviews Club Rainbow's material internal controls, reports to the Council on its efficiency/effectiveness and makes recommendations to the Council on financial management policies and internal controls. It also has oversight over the risk management process and adequacy of corporate governance, serves as an independent and objective party to review the integrity of the financial information, monitors the tone as well as oversees Club Rainbow's ethical environment and acts as a liaison between the Council and external auditors.

The Committee consists of 3 members who have extensive financial experience, namely:

	<u>Attendance at Meetings</u>
Mr Allen Zheng	4/4
Mr Adrian Tan	3/4
Mr Peter Scully (resigned in September 2021)	2/4

Exemplary Governance Practices

Upholding of good governance in Club Rainbow has always been its top priority. The foundation is laid with the stringent selection of the Council and staff as well as implementation of tight internal controls and processes. Club Rainbow believes that exemplary governance practices are the key to attaining the funding required to sustain the relevant services needed for the beneficiaries' Club Rainbow journey.

HAVING CLARITY OF STRATEGY

In Club Rainbow, it is important that all staff have a clear idea of where the charity is heading towards. Through the annual strategic planning meeting, the vision, mission and strategy as well as short and long term goals are reviewed. The Council takes into consideration that the final strategic plan is aligned with the vision and mission, and stays relevant in the current and future changing landscape before approval.

The plan is communicated to all staff during the department meetings and incorporated into their department work plans and subsequently into their individual key performance indicators. As all staff step into the new year, they are well aware of how their roles are aligned with Club Rainbow's plan and how their performance will lead to the fulfilment of the objectives. Progress reports about the activities, performance, financials and governance of Club Rainbow are also shared regularly with the Council to ensure alignment with the plan.

ESTABLISHING A RISK MANAGEMENT FRAMEWORK

A risk management policy has been set out to implement an organisational wide philosophy that ensures risk management is an integral part of Club Rainbow's objectives, plans and management systems. A process was developed to record the risks in a risk register, stating the risk items, causes, impact, mitigation plan and resolution date. The management team is held accountable for these risks and develops strategies and implements measures to manage and mitigate the risks on a regular basis. Any key issues shall be promptly escalated to the Council for their information and advice.



MANAGING CONFLICT OF INTEREST

Club Rainbow has established a Conflict of Interest Policy and Procedures to assist in identifying and managing potential areas of conflict. All Council members, Committees' members and staff of Club Rainbow are required to read and understand the conflict of interest policy in place and make full disclosure of interests, relationships and holdings that could potentially result in a conflict of interest, upon appointment and annually thereafter during the term of office.

In the event where there is a conflict of interest, the staff and/or Council members involved will be excluded from any discussion and decision-making on the matter. They are also required to make a negative affirmation annually.

No paid staff is a close member of the family belonging to the Executive Director or a Council member, and whose remuneration exceeds \$50,000 during the year. None of the Council/Committee members hold staff appointments.

FINANCIAL MANAGEMENT & CONTROLS

Club Rainbow adopted a set of internal controls and guidelines to govern its financial matters in key areas such as budget planning, receipting and payment, authorization and approval limits for financial commitments, operating expenditure, purchases and approval of contracts. Club Rainbow does not approve any loans nor donations to any Council/Committee members, staff, or external parties.

Council approves the annual budget and monitors its financial performance regularly to ensure Club Rainbow operates efficiently and adheres to the financial governance policies.



Council will determine the amount of assets for investments and through the recommendation of the Investment Committee, decide on the size of investments. Club Rainbow limits its exposure by investing only in liquid debt securities and only with counterparties that have high credit ratings.

GETTING THE RIGHT PEOPLE

All prospective employees are assessed and evaluated by their experience, skill sets and high ethical standards through Club Rainbow's stringent hiring and interviewing practices. This applies to prospective new Council members too, who are equally assessed. The current Council comprises a diverse group of professionals with wealth of industry experience within their specialised domains and each competently fulfilling their roles and responsibilities in the areas of paediatrics, education, business strategy, marketing and fundraising, investment, accounting and compliance. Some of the Council members who have served more than 10 consecutive years with Club Rainbow are retained for knowledge continuity reasons as well as for their valuable expertise.

Club Rainbow establishes a robust Performance Management System and processes to review and appraise staff's performances regularly as well as to cater to their professional development, career planning and progression.



BUILDING A ROBUST COMMUNICATION CHANNEL

Club Rainbow has a contact email address that facilitates feedback from all stakeholders and allows all interested parties to make enquiries about Club Rainbow and how these parties can extend their help. There is a whistle-blowing policy in place and its email address also makes it possible for all stakeholders to report any activity that infringes on Club Rainbow's code of conduct or violates any law, directly to the Audit and Risk Committee members, who shall conduct an investigation and take up appropriate actions.

Major events like the signature annual Ride for Rainbows and Celebrating Heroes provide the platform where members of the public, partners and corporate sponsors can interact with the Council, staff and beneficiaries and allow the Council to express their appreciation for the continuous support and donations.

The regular Council, Executive Committee (EXCO) meetings and annual general meeting (AGM) are available communication channels for staff and members to voice their feedback, opinions and concerns. According to its Constitution, a Council meeting shall be held at least once in two months and during the months without Council meetings, an EXCO meeting will be called by the President to ensure that decisions are made in a timely fashion. The EXCO consists of President, Vice President, Honorary Treasurer, Assistant Honorary Treasurer, Honorary Secretary and Education Director.

In 2021, there were 6 Council meetings, 6 EXCO meetings and the AGM was held in the month of May. The meeting dates are as follow:

29 January 2021 (Council meeting)
24 February 2021 (EXCO meeting)
26 March 2021 (Council meeting)
28 April 2021 (EXCO meeting)
21 May 2021 (Council meeting & AGM)
30 June 2021 (EXCO meeting)

30 July 2021 (Council meeting)
25 August 2021 (EXCO meeting)
24 September 2021 (Council meeting)
27 October 2021 (EXCO meeting)
26 November 2021 (Council meeting)
22 December 2021 (EXCO meeting)

Our Impact

Served
1,244

children and
their families.



21% increase
in participants
of Education
Support
Programme.

101% increase
in the number of
touchpoints with an
average of 7
touch points as
compared to only 4
in 2020.

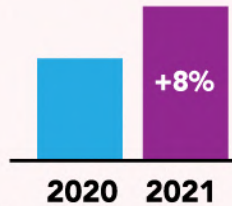


Engaged

809 distinct
beneficiaries

we served through
the delivery of at least
one key programme or service.

8% increase from 2020.



808 distinct children
served by social work through

3,262
interventions
and service
deliveries.



73% of 122 distinct children
receiving therapy services have achieved
at least one or more developmental
milestones. An improvement from 54%
in 2020. 98% of distinct beneficiaries
supported across all therapy services
achieved more than 50% of the goals
set.



Engaged

120 distinct
children through Arts

Development. A **5%** increase in the
number of children and a **123%**
increase in touchpoints as compared
to 2020.



Ride for
Rainbows
2021
we ride so others can see their rainbows

Ride for Rainbows Virtual Event
raised **\$653,635**, with
598 riders.

The event attracted **112** more
participants and raised **\$49,481**
more than 2020.

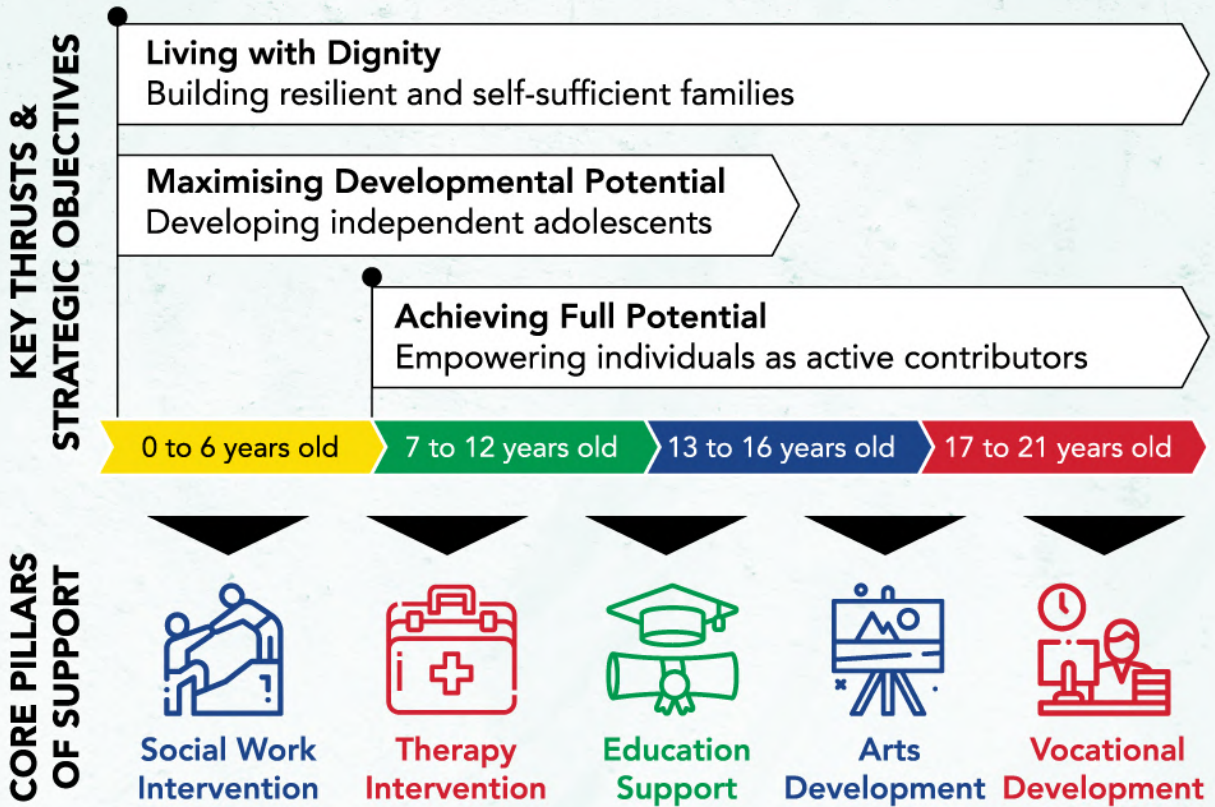
25%
increase



in the number of participants in social
integration programmes with the
number of average participants
per programme increased from
21 in 2020 to **28** in 2021.

Our Strategic Overview

Journeying with our beneficiaries and their families



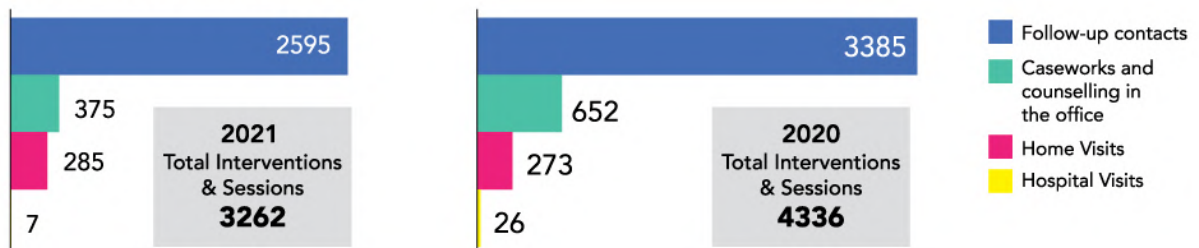
Social Work Intervention

Through Social Work Intervention, we help our children with chronic illnesses and their families enhance their individual and collective well-being, and enable them to live their life with dignity. We aim to help our children and their families to develop

their skills and abilities, and to learn to use their own resources and those of the community to improve their situation or resolve problems, such as unemployment and poverty, in their lives.

Every child and family is assigned to a social worker for the purpose of working out an individualized, holistic care plan, to meet the needs of the child and family.

CASE MANAGEMENT



CASEWORK AND COUNSELLING

Beneficiary Profile and Impact Measurement

An individualized care plan (ICP) is drawn up for every active case. It is a holistic tool that helps Club Rainbow to understand the needs of the family, set goals, plan and carry out the interventions required to address the needs of the family. We will work hand in hand with families to meet their needs and work towards achieving the goals which aim towards greater social changes in **four different domains**:

Financial/Socio-Economic

Family's financial situation, employment as well as housing.

Psycho-Emotional

Child and family's psychological (mental/emotional) well-being. With medical conditions, some of our children or even families may experience self-image issues, mental health issues, and some difficulty in coping with their illness. Caregiver may also be experiencing caregiver stress which may need to be addressed by regular counselling follow-up.

Individual/Physiological

Child's and family's medical condition and physical well-being including functional status and care needs, educational and vocational needs as well as spiritual needs.

Social Well-being

Family's dynamics and relationships as well as their internal and external support system and social environment.

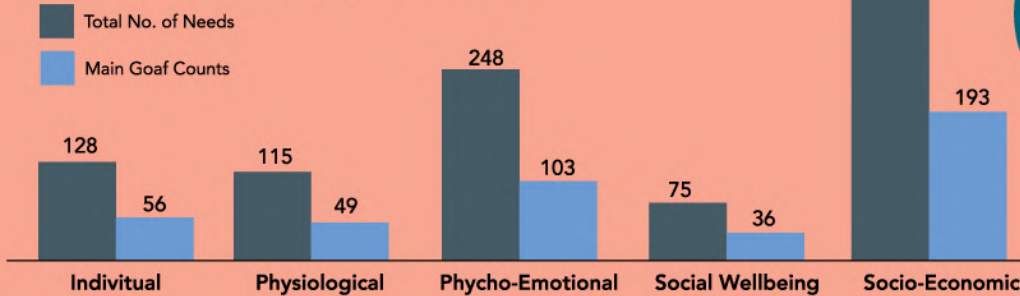
We have been consistently and diligently formulating Individualized Care Plans for all the active cases on top of continuously engaging children and families.

85% of active cases have an ICP, exceeding target of 70%, while **100%** were engaged through case management.

336

out of 396 active families have an ICP

NEEDS VS ACHIEVEMENT OF GOALS



437 out of the 971 needs identified were attended and we will continue to work closely with our children and families and journey with them through their issues.

254 or 64% of beneficiaries and their families have **achieved a minimum of 1 goal**. **91** beneficiaries and their families have been impacted in different domains and **achieved social change in at least 1 domain of their lives**.

Impact By Domains

Domain	Number of Impacts Achieved
Socio-Economic	34
Physiological/Individual	22
Psycho-Emotional	24
Social Well-being	19

808 beneficiaries or **69%** meaningfully engaged through **3,262** social work interventions and service deliveries

Engagement of Beneficiaries

3 YEAR SERVICE DELIVERIES VS NO. OF FAMILIES



Each social worker achieve an average of **306** interventions or services. A **15%** increase as compared to an average of **266** interventions or service per social worker in 2020.

EMOTIONAL SUPPORT

Emotional support is rendered through individual counselling, group work and support group. Counselling and psycho-education are key strategies to address psycho-emotional needs of the children and their caregivers. This is done widely in daily engagement via face-to-face meetings in the centre or hospital settings and telephone conversations when face to face is not viable. Group work is another avenue whereby we address the needs of children and families.



Care Connection

Care Connection, comprising Caregivers Programmes and Caregiver Support Group was initiated in 2020 to:

- Strengthen caregivers' pivotal role in the lives and development of our children
- Minimise stressors in caregivers' lives towards greater resilience.

There was a series of activities for psycho-education, and respite and relaxation directed at caregivers' well-being in stress management, self-care and relationship management.

190 participants were engaged through **19** sessions of Caregivers Programmes and Caregiver Support Group.

ENGAGEMENT BY PROGRAMMES

Caregiver Support Group

The Caregiver Support Groups involved caregivers of children with similar conditions in our top three major illness groups, namely, Developmental Paediatrics, Neurological Disorders and Rare Genetic Disorders. Workshops such as "Emotional Coping Strategies", "Bracing Through It All" and "Postcards for Tomorrow: Appreciating Us" focused on:

- Introducing emotional regulation and self-care techniques.
- Guided use of healthy coping strategies to manage challenges in their caregiving journey.
- Enhancing caregivers' socio-emotional wellbeing through group sharing, self-appreciation, reflection of strengths, networking, and peer-based support.

"This session taught me how to manage my own stress without hurting anybody and in a very smooth manner. Minute details can change the whole situation for our betterment. Thanks for making us understand this and appreciate what other parents have been doing in their own lives."
Caregiver who participated in a session on Emotional Coping Strategies.



Caregivers Wrote Postcards With Self-appreciation Message

Caregivers Programmes

For Caregivers Programmes, there was a diverse range of programmes, comprising fun, interactive and therapeutic activities for relaxation, respite and self-care, and informational talk that touched on topics like drawing up of will and lasting power of attorney. Though most of the programmes were conducted online, the caregivers were able to meet in person for a calligraphy session and a nature walk at Coney Island.

▼ Caregivers Learnt To Use Calligraphy To Create Cards With Words Of Encouragement To One Another



"It was lovely to interact with other parents. We don't usually have opportunities to meet other people due to the current pandemic situation or even the commitments that we have to face daily. I feel that sessions like this really help us to cope/feel supported."
- Ms Siti Hajar Binte Abdul Karim, Participant

Youth Engagement (13-18 years old)

The **Girls' Only! Support Group** marked the very first time Club Rainbow's own youth beneficiaries mentored other youth beneficiaries. A total of 9 youths from previous youth entrepreneurial workshops attended 4 sessions with various online activities. Our youths Cherise and Asyura showed initiative in leadership by planning activities from the inception phase, and facilitated the connections with each other on a virtual platform. New friendships were forged between the girls as they encouraged and supported one another through shared interests and experiences.

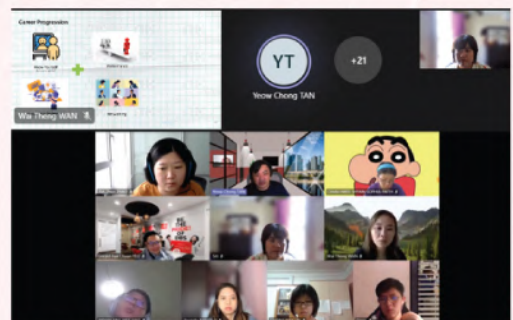
In a continued collaboration with our corporate partner DBS, for the second year running, a series of career-oriented workshops titled **The Next Step: Going to Work** focused on equipping youth beneficiaries for working life and adulthood. Sessions included practical tips on resume writing, finding out a day in the working life as a data analyst, and how to keep themselves safe online in an increasingly digital world. 30 youth participants in total attended the three weekend sessions, marking a fruitful time of interacting with the DBS volunteers who prepared our youths with essential skills for future work and employment according to their aspirations.

In particular, several youths engaged with DBS staff during separate sessions to further improve their resumes, while two of our youths approached the youth social workers for personal guidance on career-planning. These invaluable opportunities for individual mentoring encapsulate social workers' objectives of building character and developing resilience as our youths master life's various transitions.

51 youths engaged through 9 sessions



Girls' Only! Support Group Is A Beneficiary-led Support Group Session To Promote New Friendships And Sharing Among The Same Gender Group



The Next Step: Going To Work Is A Career-oriented Workshop To Equip Youth Beneficiaries For Working Life And Adulthood

Learn To “Care” For Yourself Before “Giving” To Others



Born premature, Nur Izzuddin Bin Jamaludin, stayed at the NICU for close to 2 months. At birth, he was diagnosed with a rare skin disease, Bullous Congenital Ichthyosiform Erythroderma (BCIE), which is characterised by fragile skin, blisters, skin peeling and thickening of the skin. When Izzuddin’s mother, Mdm Siti Habibah Bte Mohamed Mustafa, heard the diagnosis from the doctor-in-charge, she was very sad and worried about how he is going to live with the condition his entire life. Many thoughts ran through her mind such as, “How is he going to adapt to school?”, “How is he able to serve National Service?”, “How can he go out with his friends when he is older?”

Not long after Izzuddin started attending Nursery, he showed signs of school refusal and was unable to catch up in class. Realising that the school

environment was not suitable for him, Mdm Siti transferred him to another preschool. At the new school, he adapted well and for the next two years, he received therapy and attended Early Intervention Programme to help him catch up.

After considering his skin condition and slower development in literacy, Mdm Siti decided to enroll him in a special education school. The 9-year-old is now showing emerging skills in reading. Due his condition, he frequently misses school, sometimes for two to three weeks, when his broken and dry skin causes extreme discomfort during hot weather. He experiences frequent cramps and fatigue that keep him in bed for days and he is also underweight for his age. A thorough body check-up has been scheduled to check for any underlying conditions that could explain the symptoms he has been experiencing.



There is currently no medication that can help alleviate his rare skin condition which gets more severe with age. For now, he has to depend on special shower foam and moisturiser prescribed by his doctor to keep his skin hydrated. To keep him as comfortable as possible, there is a portable air-condition unit set up beside his bed.



Referred by his doctor-in-charge to Club Rainbow for support when he was three, the 9-year-old boy loves joining Club Rainbow events and activities. His most memorable event was an outing to Wild Wild Wet on Children's Day, where he had fun playing games and winning prizes at the game booths. In fact, he has been asking Mdm Siti when can he join Club Rainbow events again since physical events have been put on hold due to the pandemic. Every year, he will remind his family members to check the mailbox for the birthday cake redemption letter from Club Rainbow. "He loves the ice cream cake and looks forward to it every year!" shared Mdm Siti.

"I would try my best to bring him and the family to take part in Club Rainbow's events and activities so they can learn more about Club Rainbow. Even when I am no longer around, Izzuddin and my family members would know where to seek help from," said Mdm Siti.

"There are many people who are unaware of his condition. I don't believe in keeping him at home due to his condition. By bringing him out, we can help him to integrate into the community and create more awareness about his condition," she added.

She is an active participant of Club Rainbow Caregiver Support Group (CSG) programme which involved caregivers of children with similar conditions. The programme introduces emotional regulation, self-care techniques and healthy coping strategies to caregivers and enhances their socio-emotional wellbeing through the peer support programme. After attending several sessions of CSG programmes, she is now able to teach other caregivers breathing techniques which she learnt during the sessions.

"I have made new friends with other caregivers from the CSG. For me, inspiring and learning from each other through the sharing of experiences and exchanging of ideas within the support group benefits me the most. As caregivers, we often don't have time for ourselves. It is important to set aside quality time for yourself and fully devote your attention and focus during the CSG programme."

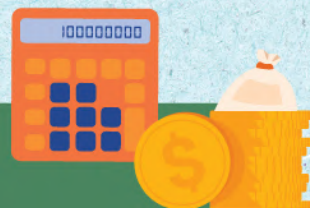
Her wish for Izzuddin is for him to be himself, learn at his own pace and be proud of his condition. She always tells him that he is special and unique in his own ways. His ability to endure hardships makes him a stronger and better person.

"Taking care of yourself and having sufficient rest is important. As caregivers, if you can't even "care" for yourself, how are you going to "give" to your child?" she added by stressing the importance of self-care to other caregivers like her.

FINANCIAL SUPPORT

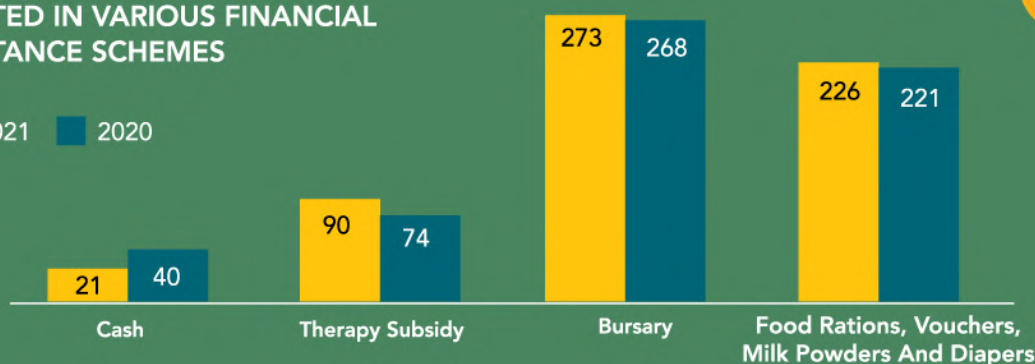
We aim to empower the families towards resilience and self-reliance in managing their finances before the child graduates from Club Rainbow. Short-term and interim assistance are given in the form of cash and in-kind to the families in need. Families are also eligible for additional subsidies for therapy services provided by Club Rainbow.

Financial Assistance is subdivided into 4 types. They are meant to address different identified needs of the children and their families



NUMBER OF BENEFICIARIES ASSISTED IN VARIOUS FINANCIAL ASSISTANCE SCHEMES

2021 2020



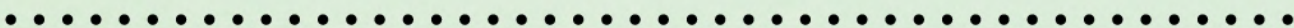
BURSARY	2021	2020	2019	2108
Number of beneficiaries assisted	273	268	241	233
Total Amount	\$132,700	\$127,800	\$118,600	\$105,800

- **\$33,500** in total was given to **21** beneficiaries and their families to alleviate their financial difficulties.
- **\$130,221** aided **90** beneficiaries who received therapy services.
- **\$132,700** in cash bursary disbursed to assist **273** beneficiaries with their educational needs. There has been an **increase in annual bursary assistance over the years.**
- **226 distinct beneficiaries** have been assisted with in-kind assistance
- **More assistance was given** through therapy subsidies, bursary and in-kind assistance as compared to 2020.

Social workers continue to focus on needs identification and address them using different schemes and interventions. Overall, there was a reduction in Cash Assistance in 2021 as compared to previous years as there had been more financial assistance schemes introduced by the government during the pandemic and many families who were affected were aided by government funding and assistance. By working closely with families to look into their income and expenditure, we can help them to cope by mobilising their resources and providing guidance to families who are proactive and able to take action to improve their financial situation.

Club Rainbow ensured that our children and families continued to receive food rations as needed. Hygiene care packs with essential items like masks, hand sanitizers and items needed to combat against Covid-19 were also given out. As families are advised to stay home during the pandemic and our children are at a higher risk due to their chronic conditions, alternative ways to ensure our families continue to receive food rations such as the purchase of fresh produce online which were then delivered to their door step, minimised the need to go out of their home.

By pivoting from giving dry goods and canned food to fresh produce is also a strategic move to better cater to our beneficiaries who has chronic illnesses and would benefit more from healthier choice of food.



Therapy Intervention

Different therapy services are put in place to address the diverse developmental needs of our children. The services continue to play a pivotal role in helping the younger children achieve their developmental milestones and giving them greater

opportunities for independence in their lives. Our staff and therapists will share their expertise and work closely with caregivers to support each child through Occupational Therapy, Speech Therapy, Physiotherapy and Art Therapy.

122 distinct beneficiaries received therapy services.

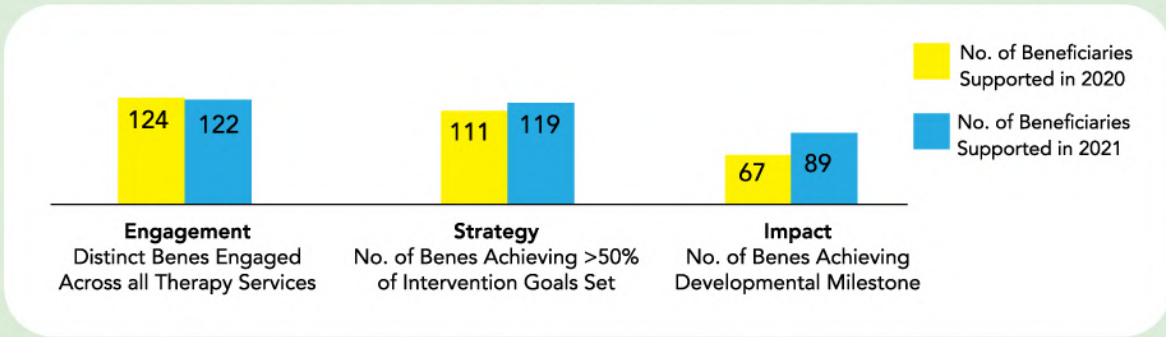
73% of the 122 distinct beneficiaries have achieved one or more developmental milestones. This is an improvement as compared to 54% in 2020.

This illustrates that our core pillar of support, Therapy Intervention has been increasingly effective in making a tangible difference to the development of our children.



Efficacy of our **Therapy Intervention strategies** continued to improve, with **98% of distinct beneficiaries** supported across all therapy services achieving more than 50% of the goals set at the onset of the service cycle. This is a **significant improvement** as compared to 90% in 2020.

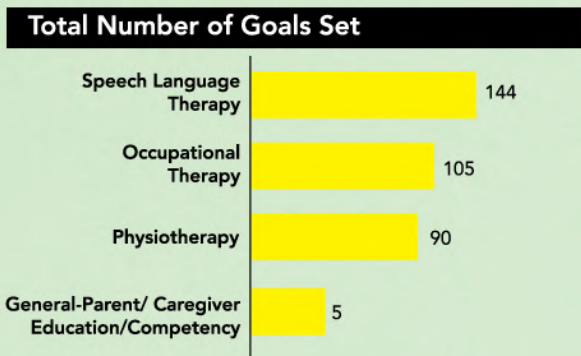
Greater emphasis has been placed on the Therapy Intervention strategies tailored to individual's needs and conditions. This is to ensure our children better achieved the goals set towards addressing their needs and specific developmental milestones.



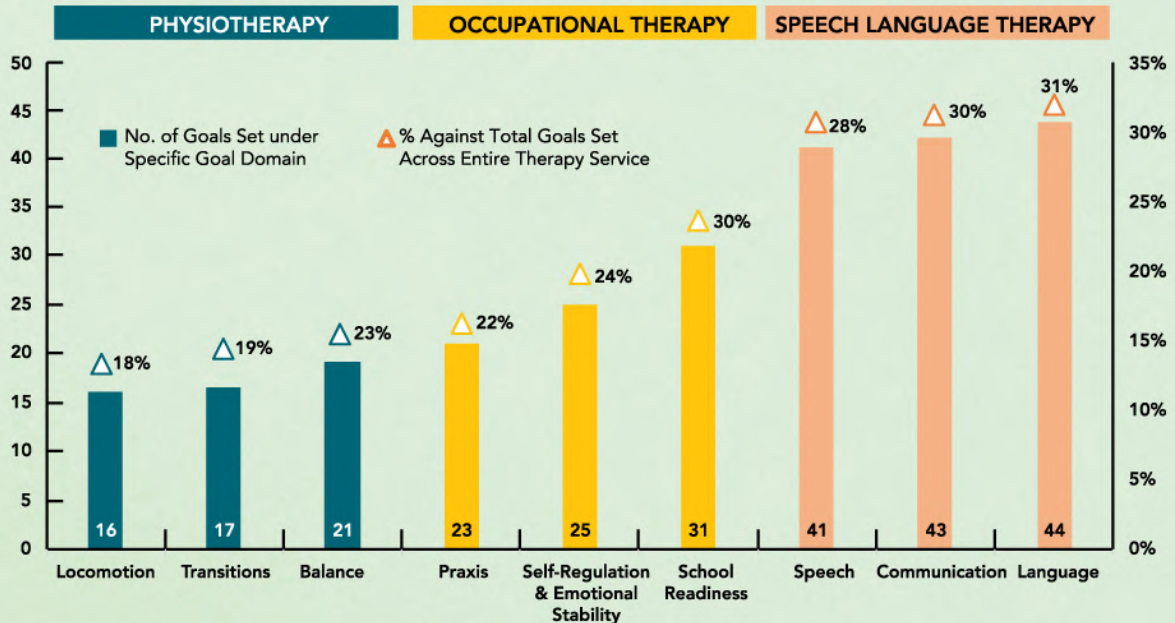
Different Communities Collaborate As One To Maximise The Developmental Potential Of Our Children

“Club Rainbow’s therapists and social worker have gone the extra mile beyond the regular therapy sessions. They helped to meet with the school’s teachers and leaders via teleconferencing to highlight his condition prior to entering the primary school. They offered to conduct observations during his school time. We worked closely to find the best academic pathway for him. Our social worker assisted in finding a suitable SPED school and helped with the transfer process. We could not have done it without the commitment and support of the therapists and social worker at Club Rainbow Singapore.”
 – *Father of Avner Immanuel, Child with mild Autism*

The following examples of goal domains and achievement of outcomes would better illustrate how our core therapy services, namely Occupational Therapy (OT), Physiotherapy (PT) and Speech Language Therapy (SLT) have been effective in supporting our children in achieving set goals and developmental milestones:



Top Three Highest Number of Goals Set for Core Therapy Services



TOP THREE GOAL DOMAINS FOR PHYSIOTHERAPY

Goal Domain	Condition at Start of Therapy	Outcome at End of Service Cycle
Balance	I is able to maintain standing upright with just her lower body leaning against a stable surface (eg. sofa/bed), with contact guard assistance.	I is able to stand with minimal facilitation, by either holding on to her shoulders or even just by her tee shirt, usually for about a maximum of 1 minute before she wants to sit down. This is an improvement from her previous cycle where she would require facilitation at her hips to maintain upright standing.
Transitions	From initial assessment: - Transitions: Stand to squat to stand / W requires contact guard assist and tends to tilt onto her toes - Tends to use her hands for support and has reduced eccentric control in her movement.	W can sit from standing with good eccentric control in squatting and placing her buttocks on the floor, without using her hands to hold onto the floor, independently. She would occasionally require verbal reminders to guide her through the movement.
Locomotion	A was previously immobile and would have to be carried around everywhere, even in the house. She was also highly intolerant to rolling as she disliked being in prone position.	A is able to be mobile around the house independently through both methods, safely and carefully. She has good control of her movements and awareness of her surroundings and has even attempted to navigate the kerb in her home from the living room to the kitchen.

TOP THREE GOAL DOMAINS FOR OCCUPATIONAL THERAPY

Goal Domain	Condition at Start of Therapy	Outcome at End of Service Cycle
School Readiness	Father feedback that J is not able to attend to written academic work by himself for more than 10 minutes, without consistent & maximum prompts for task completion.	Father feedback that J can complete academic work for 20 minutes without a break while sitting at the table, with minimal assistance/supervision for task completion.
Self-Regulation & Emotional Stability	Since Y's prolonged traumatic experience in primary school, he has been having separation anxiety from mother. He will cry and insist to go after mother during drop offs for therapy sessions at Club Rainbow. Once, after mother has left, he kept crying and leaving the room to look out for mother throughout the session.	Y can overcome forward reactive sense of anxiety, and say goodbye to mother at the reception area, with one trial, fussing for less than half a minute. Subsequently in sessions, Y was able to attend well and dynamically. Did not exhibit anxiousness to look for mummy.
Praxis (Planning and sequencing)	In a dynamic interactive game involving problem-solving, J has difficulty engaging in a dynamic discussion and generating and expressing his thoughts.	J has many difficulties in collaborating his thought processes and bringing them on a discussion platform. He needs assistance to guide him to slow down and work through step by step the repetitive cycle of though processing and communicating it.

TOP THREE GOAL DOMAINS FOR SPEECH LANGUAGE THERAPY

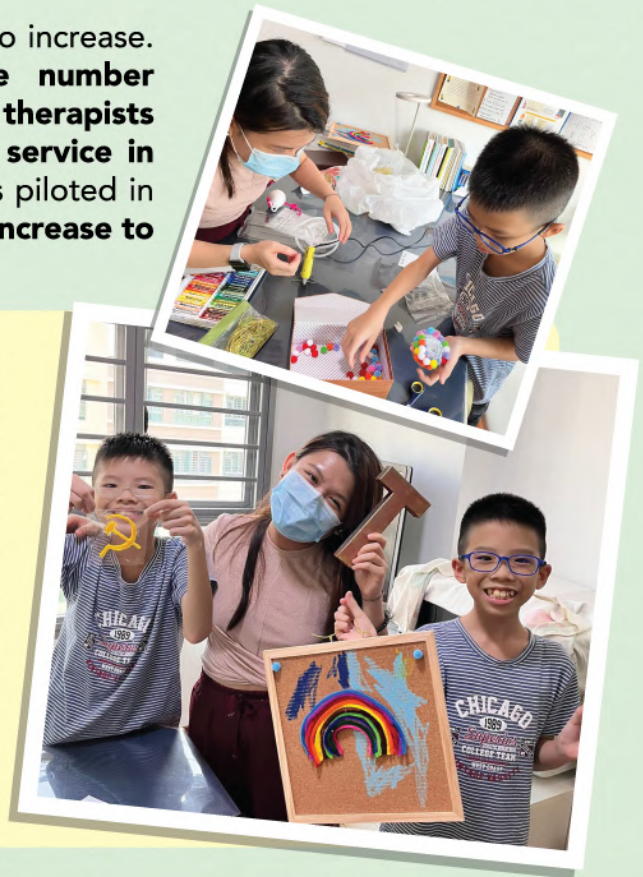
Goal Domain	Condition at Start of Therapy	Outcome at End of Service Cycle
Language	G does not have understanding of story grammar elements (e.g. setting, problem, feelings, solution, the end).	G is able to retell narratives by identifying and rearranging story grammar elements in the correct sequence independently 80% of the time during semi-structured activity in 1:1 therapy setting and at home.
Communication	Y has some difficulties answering conversational questions in English..	Y is able to answer simple conversational questions related to self in phrase to complete sentence consisting of at least 4 words, given moderate verbal and visual prompts with the aid of aided language displays or written prompts.
Speech	S is unable to answer basic yes/no questions.	S is able to respond to basic yes/no questions appropriately with 'yes' response or 'put away' for requesting or rejecting items within a structured setting with 80% accuracy, given minimum verbal prompts.

*Names of children have been changed to protect their privacy.

Demand for Art Therapy has continued to increase. From just 9 children in 2019, the number increased by 111% when qualified art therapists were engaged to deliver the therapy service in 2020, as opposed to interns when it was piloted in 2020. The year 2021 saw a further 37% increase to 26 children.

“Both Thaddeus and Jovan, diagnosed with Autism started home-based Art Therapy with Club Rainbow. Over the short period, they built trust with the art therapist and formed friendships with her. Her positive and sunny personality makes the session a joy for them, I've seen my boys starting to learn to trust and picking up social skills like learning how to forge new friendships.”

– Caregiver of siblings, Thaddeus and Jovan Chua



Education Support

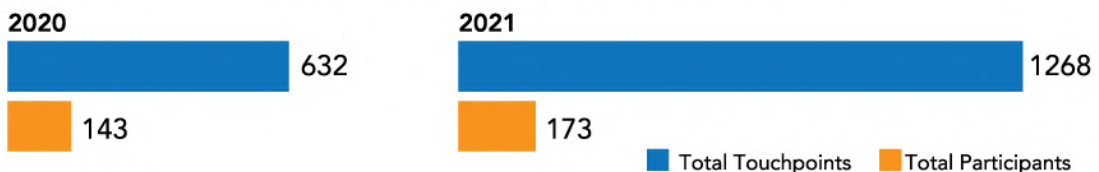


EDUCATION SUPPORT PROGRAMME

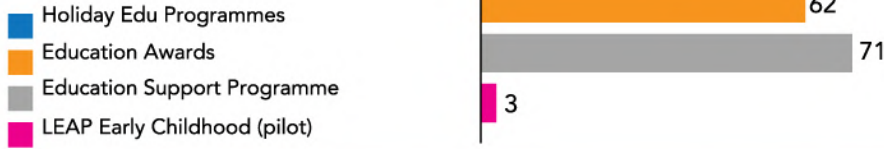
Education remains a cornerstone for holistic development of our children to achieving their potential and inculcating positive learning values in their academic pursuits, so that they are able to better face adversities and overcome challenges in the later stages of their lives.

- 21% increase in participants
- 101% increase in touch points (participation in each session Education Award, etc.)

NUMBER OF PARTICIPANTS AND TOUCHPOINTS ACROSS VARIOUS EDUCATION SUPPORT PROGRAMMES



BREAKDOWN IN PARTICIPANTS BY PROGRAMME



EDUCATION SUPPORT PROGRAMME (PHYSICAL VS ONLINE)



Amidst the COVID-19 pandemic, more programmes were implemented via online settings, evident from the 72% increase in participants engaged over videoconferencing platforms, so as to ensure that the learning opportunities for our children were not compromised, and that they received the required support for continued development throughout their academic journey with Club Rainbow. In collaboration with volunteers from education institutions like Nanyang Junior Colleague, National University of Singapore and Science Demo Lab, June holiday programmes such as BOOSTER! Camp for English, Mathematics and Science subjects and Sci@Home were organised to bring fun and experiential learning to the homes of beneficiaries.

Encouraging Feedbacks Received From Parents:



I want to convey my heartfelt thanks to Club Rainbow staff, Sally, for arranging Math tuition for Sanjay and for helping him along the way for the past few years. She is kind and understanding. I also want to thank Teacher Irsyaad for teaching him Math. Thank you both for helping Sanjay in his Math development.

- *Mother of Sanjay Balaji*

We would like to thank Club Rainbow for providing Abraham with tuition. He has become more self-disciplined in his studies after starting tuition and his results are showing improvements. Thanks a lot for the support given to us.

- *Father of Abraham*

Volunteer tutor, Nysa Mathew, shared her experience with tutoring, Aiden Chan.

When I was told I would be tutoring a primary 6 boy, I was genuinely worried. It was an extremely important year for Aiden. I wanted to be able to help him and support his learning as much as possible without wasting his time. It was the first time I'd ever tutored anyone (other than my brother!) and I distinctly remember walking in rather worried about whether or not I would be able to tutor Aiden properly/efficiently. Being a decent student was one thing, but being a good tutor required a completely different set of skills. Aiden however made my transition from a student to a tutor very smooth. He was so diligent and fast-paced, and so focused whenever I assigned him a question. After the first session, I had a much clearer understanding of his level of proficiency, and that helped me prepare materials/exam papers that were challenging for him to attempt and learn from for the following sessions.

The Aiden I first met in February last year was a shy, curious, intelligent and determined little primary 6 boy. I remember him being very nervous to ask questions or clarify doubts in the beginning. He just nodded along even if he didn't really understand what I was trying to explain, and then looked at me all confused when he got the question wrong again. It's been such a rewarding experience watching him grow out of his shell to become more confident and mature into the hardworking secondary 1 boy he is today. Aiden is and has always been a very bright boy. His genuine curiosity as well as determination to master new skills and concepts is truly inspiring.

Aiden, I just wanted to let you know how proud I am of you for coming this far! You're a very bright boy, continue working hard and I have no doubt success will come your way. Trust yourself and never give up!

EDUCATION AWARDS

Established to inspire and motivate our beneficiaries from both mainstream and special education schools to strive for better academic performances and inculcate in them the desirable values of excellence and positive learning attitude, despite their challenges.

62 children mainstream and special education schools received awards for various categories including **Achievement, Outstanding Character, Progress, Spirit of Learning and Excellence.**



A new award category, Outstanding Character Award was introduced to encourage and recognise children with active participation and outstanding contribution in school and core-curricular activities, or within the community, while demonstrating examples of good character and leadership qualities.

Award Type	2020	2021
MAINSTREAM		
Achievement	17	7
Progress	7	4
Outstanding Character	0	9
Spirit of Learning	1	1
SPECIAL EDUCATION		
Achievement	15	12
Progress	21	0
Outstanding Character	0	18
TERTIARY		
Excellence	8	8
Achievement	2	0
Progress	3	0
Outstanding Character	0	3
Total No. of Recipients	74	62
Total Grant Amount	\$ 34,000	\$ 18,800
Average Grant Per Recipient	\$ 303	\$ 459



Aiden Chan, 13, has been receiving education support since 2017. He is also an awardee of Club Rainbow's Achievement Award in Education.

In preparation for PSLE, Aiden has been receiving tuition in Science and Mathematics from February 2021 onwards under Nysa Teres Mathew, a student from Raffles Girls School.

Aiden's mother, Pauline, shared the progress she had seen in him.

Aiden has benefited greatly from the weekly tuition organised by Club Rainbow. With the online 1-on-1 guidance from his tutor, he managed to get good results for PSLE. We are happy with his result. He did not attend any other tuition.

He participated in five Olympiads in 2021 and won a gold medal in one of the Science Olympiad.

He likes his tutor. She is from Raffles Girls School and teaches him Math and Science. She is always on time and is patient and responsible. She taught him to use different methods to solve Math problems and provided him with worksheets every week for his practice. Aiden likes Science and Math and both of them get along well with each other.

Aiden enjoys his weekly tuition and is looking forward to it again in the new year.

-Mother of Aiden Chan



Arts Development

In its formative years, talent development in Arts has been identified as a viable mean for our children, some may not be academically inclined due to their medical conditions nor the financial capacity, to pursue their aspirations and areas of interest.

As one of the core pillars of support, Arts Development expanded and deepened engagement that reached out to **88 distinct children** by presenting programmes and workshops of various art forms.

The team stepped up their efforts in making the arts more accessible for children and youths with different abilities, as evident in the **26% increase in engagement** from last year.



Close to 60% of all children engaged in Arts Development were given opportunities for **advanced development with creative practitioners and showcase platforms** at signature events such as Dreamseeds Arts Fest.

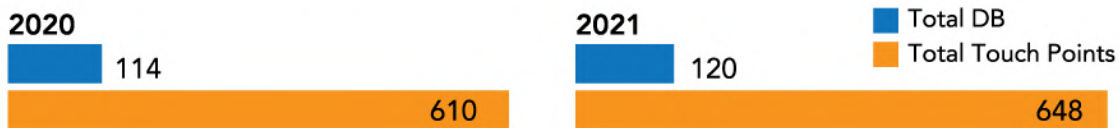
A total of **21 children**, **an increase of 24% from last year 2020**, were given the **opportunities to further develop their artistic talents through community collaboration projects**, which also helped in encouraging community inclusivity and social cohesiveness through mentorships by industry professionals. These also include the support from National Arts Council and Our Singapore Fund (OSF).

13 children were commissioned to create artwork for our Charity Sale merchandise and for our partners' corporate needs.

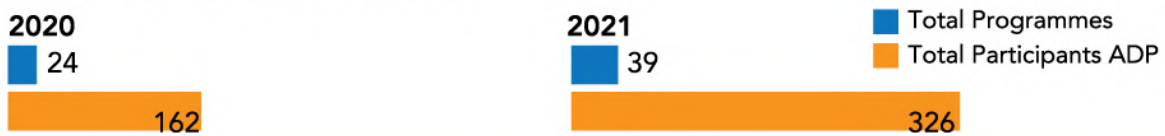
Through the Charity Sale, we raised **\$252,876** in 2021, slightly lower than \$274,079 in 2020.

ENGAGEMENT

TOTAL NUMBER OF DISTINCT BENEFICIARIES (DB) AND TOUCH POINTS ACROSS ALL ARTS DEVELOPMENT PROGRAMMES



TOTAL NUMBER OF PROGRAMMES AND PARTICIPANTS ACROSS DISTINCT PROGRAMMES



An overall **5% increase in engagement of distinct children**, with a **corresponding increase of 6% in touch points** (i.e. participation in each session of programmes, award of TDF, etc.)

Number of participants (i.e. each distinct child could participate in more than one programme or session) has **increased significantly by 123%**.

A corresponding **62% increase in the number of programmes** being organised in 2021.

ARTS DEVELOPMENT INITIATIVES

There were several new and first attempts to make the art-making experience for children more inclusive and meaningful so as to empower them, uplift their spirits and reinforce their sense of identity and expression through the arts. These included inter-generational 3D diorama art project with visual artist Jaxton Su and NTUC Kampung Admiralty Active Ageing Hub, a youth-centric collaborative dancemaking project with Rolyoly Family, cajon drumming with Sound of Chariots, hip hop dancing with Converge Studio and music mentorship with professional song recording session supported by established musicians from Thunder Rock School and veteran local music producer Leonard Soosay, providing opportunities for widened exposure and deepened development in skills set across various art forms.



Showcase Platforms

Due to the suspension of public events according to the national guidelines and safety measures, there were very limited opportunities for our children to showcase their artistic creations and performances. Nonetheless, digital audio and video content suitable for online viewing were showcased to the larger audiences through social media platforms such as Facebook, Instagram and Youtube. One noteworthy outcome was when **one of our children, Xander Lee was selected by Istana office as a character voice-over for an upcoming story video to be launched in 2022.**



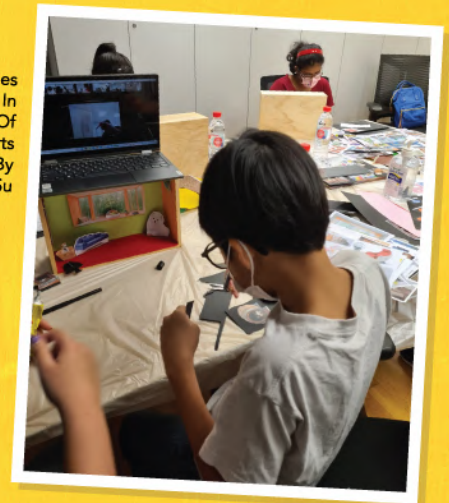
Children And Youths Learning Cajon Drumming Under The Guidance Of Jovin Tan From Sound Of Chariots.



Tweens And Kids From Hip Hop Dance Programme Trained Under The Instructors From Converge Studio.



Beneficiaries Participated In "House Of Wonders" Arts Workshop By Jaxton Su



DREAMSEEDS ARTS FEST (DSAF) 27 November to 1 December

The theme of our annual signature event, Dreamseeds Arts Fest (DSAF) 2021 was an expansion of last year's *Prism of Imagination*. Similar to 2020, it continued to be digitalized with a virtual immersive 360° art gallery, a performing arts concert video with behind-the-scenes footages of the rehearsals as well as selected interviews documenting the process of music and dance making, broadcasted on YouTube and daily festival activities and workshops remotely delivered on Zoom.

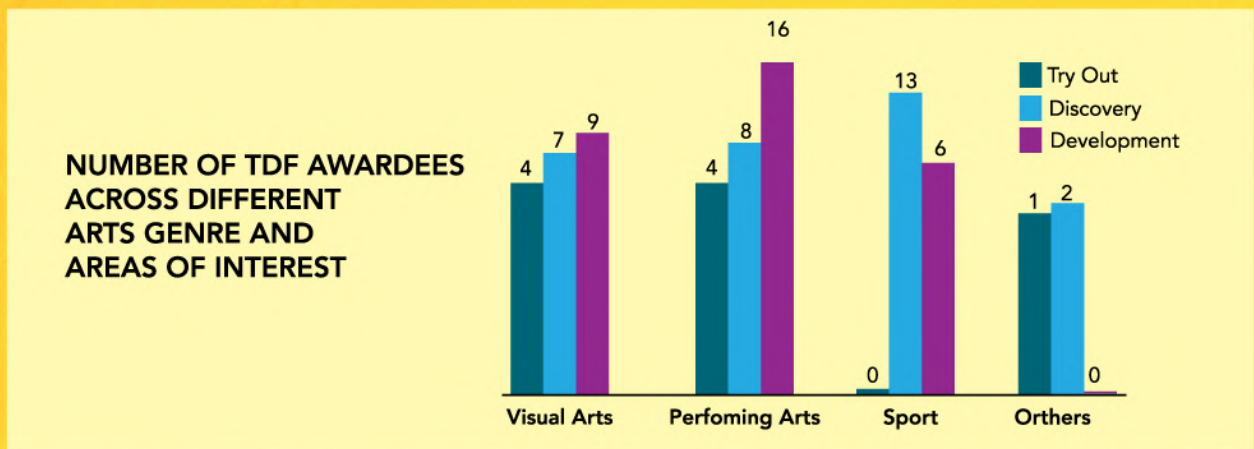
Throughout the five days from 27 November to 1 December, the virtual Opening Concert garnered unique viewership of **931** persons, the exhibition received more than **122** unique visits, and over **121** participants joined in 8 daily online programmes comprising of dance and music-based workshops, arts and craft sessions, and daily film screening.

TALENT DEVELOPMENT FUND (TDF)

The fund is a grant awarded to our children to recognise and nurture their talents in diversified genres of performing and visual arts, sports and other areas of interest and as a form of motivation to encourage them to develop that talent. Since its pioneering inception in 2005, the grant has been awarded and supported the aspirations of more than 500 children.

	2020	2021
No. of Recipients	74	70
Total Amount of Funds Approved	\$57,300.00	\$56,800.00

TDF continues to be an essential resource to support our children in taking up external courses and the purchase of relevant instruments or equipment to necessitate their learning journey. There has also been more proactive identification of children by the team, based on their talents and level of commitment, to drive them towards greater external opportunities and resources beyond the limited scope of activities within Club Rainbow.



Try-Out Track provides seeding support for children who wish to explore opportunities without any prior relevant experience in their specified area of interest, or have shown interest to pursue and display attributes that contribute to further learning in the area of interest.

Discovery Track provides funding support for children with minimal knowledge of the specified area of interest and have already taken actions to pursue a specified area of interest on a beginner level by attending/completing external beginner classes, or display aptitude to develop the talent further after attending Club Rainbow interest-based/vocational programmes.

Developmental Track offers stronger funding support for children with strong knowledge and continual development in an area of interest. It also offers support to those who show strong commitment with long-term plans to develop a specified area of interest further, taking actions to pursue a specified area of interest on an intermediate-advanced level or the potential to demonstrate sustained results and contributions in the specified area of interest.

Notably, there were several children and youths who have progressed to the mentorship level and/or attain significant achievements.



Syasya Dalili Bte Suhaimi, 14.

Aspiring Musician

A TDF recipient since 2017 for ukulele, Syasya has progressed to Club Rainbow Music Mentorship Programme from 2017 to 2020 with Thunder Rock School playing the electric guitar. She has also been part of the 2018 to 2020 Club Rainbow Songwriting Programme, working together with other participating beneficiaries in crafting the theme song for each Dreamseeds Arts Fest (DSAF) edition. Externally, she has also been attending guitar lessons at Thunder Rock School. She has also been an active performer at DSAF 2016 to 2020 editions.

She wishes to focus on honing her guitar playing skills and write her own songs, and aspires to make music that would have therapeutic benefits for others.

"I like to play guitar because it is easy to carry to anywhere and the sound from every strings amazingly helps to relieve stress. To me, music is entertaining and relaxing. It brings everyone together to enjoy the melody. Therefore, whenever I feel bored or stress, I will just grab my guitar and strum my favorite song.

My favorite and most enjoyable performance at DSAF concert was when we performed a song called "I can be anyone". I took part in that song writing too. This song is about you can be anyone that you want or dream to be as long as you keep trying and believe in yourself. To be able to perform on stage in front of the guests was so fun. I was also happy to see my Club Rainbow friends enjoying our performance.

I am grateful and happy being part of the art mentorship programme. I have learnt a lot from the programme such as learning how to play guitar, read music chords, earn my music certification, be a performer and learn various form of music, not forgetting making friends with other band members. I like the mentors too as they are friendly, patient and supportive. They never judge your weaknesses."

Syasya is a fun student to teach. She is humble and willing to learn anything. She never gives up. She'll keep trying and trying until she gets it correct. Sometimes we'll talk about life outside music, and we'll share our lives experiences. We are constantly learning about one another.

She is committed to playing the guitar. To see her grow not only as a musician but also into a young teenager is special. I am always happy and ready to be there for her if she needs me.

– *Simon Yong, Musician from Thunder Rock School*
Music Mentor to Syasya

Teo Li Li

TDF recipient since 2018 for singing and has progressed to Club Rainbow Music Mentorship Programme, composition of DSAF theme songs, and main vocalist for CRS Rock Band at DSAF annual concert.



Lee Jin

TDF recipient since 2017 and has progressed to Club Rainbow Music Mentorship Programme, composition of DSAF theme songs and keyboardist for Club Rainbow Rock Band at DSAF annual concert. Achieved Most Entertaining Performance – Solo Award and Certificate of Excellence for Pop Category, Semi Final at The Happy Pianist Festival.



Aiden Chan Yen Peng

TDF recipient since 2017 for ukulele and has progressed to CRS Music Mentorship Programme playing the guitar, composition of DSAF theme songs and active performance at DSAF annual concert.



Beneficiaries Of Club Rainbow Rock Band Recording The Music Video For DSAF 2021 Theme Song



Music mentorship mentees and TDF awardees, Li Li, Lee Jin, Syasya and Aiden (clockwise from top left) are also members of Club Rainbow Rock Band.



Aloysius Gan (Left) Won Singapore's First Boccia Individual Gold Medal

For Sports, the recipients of the Development track demonstrated exceptional achievements in 2021.

Notably, Aloysius Gan Kai Hong, a TDF recipient for the sport in Boccia, won Singapore's first-ever Boccia medal at the Bahrain 2021 Asian Youth Para Games in December – Gold in the BC3 Men's Individual Event and Silver in the BC3 Mixed Pairs Event. His achievement was further noted in social media postings by President Halimah Yacob and PM Lee Hsien Loong.

Community Partnerships



As an independent charity, Club Rainbow builds social capital by leveraging on cohesive network of corporates, institutions, organisations, and group and individual volunteers. By working closely with our sponsors and partners, this allows for continuity and sustainability in the provision and expansion of programmes and services for our children and families.

Social integration programmes are a medium to incorporate balance in the physical and emotional aspects of a child's life. These aim to provide equitable opportunities to empower our children and families towards social inclusion through building self-esteem and confidence, strengthening family ties, and social communication and interaction.

ENGAGEMENT BY PROGRAMMES

Year	2019	2020	2021
No. of Distinct Benes Engaged	508	372	529
No. of Programmes	63	55	50
No. of Participants ¹	1,552	1,130	1,409

Note [1]: Participants refer to each distinct beneficiary who have participated in more than one programme or session.

- Despite very stringent restrictions on programmes of such nature of social gathering, the team managed to organise **50 programmes in 2021**.
- **Number of participants has grown by 25%** from 2020, and correspondingly, the **average number of participants per programme has also increased from 21 in 2020 to 28 in 2021**.



Our Children Had Fun Visiting Madame Tussads Thanks To SRV Donations Through Our Partner Trip.com.

Majority of the programmes were remotely delivered to continually engage our children throughout the pandemic, despite initial challenges when first transitioning from onsite, in-person activities at the onset of COVID-19 in 2020

When COVID-19 guidelines permitted, physical programmes were organised so that our children and their families could reap optimal benefits from in-person social interactions and communication. While such opportunities were limited, these programmes were made possible by strong support from various partners, such as Trip.Com, BHP, SUSS and Newton Community Club.

RIDE FOR RAINBOWS, 8-31 October

A flagship fundraising event of Club Rainbow since 2012, it aims to raise public awareness as well as funds to support children who suffer from a range of major chronic and potentially life-threatening illnesses and their families. It challenges the resilience and tenacity of riders to complete a grueling ride around the island, which exemplifies the same qualities we hope to inculcate in our children in their journey towards an enriching life.

In commemoration of Ride for Rainbow's 10th Anniversary, the event took on a new format where participating riders rode their heart out depending on the number of hearts earned. The top 10 fundraising individuals and top 5 fundraising teams (with the most number of hearts and funds raised) received tokens of appreciation from our Council President, Dr Sashikumar Ganapathy. Our Patron and Speaker of Parliament, Mr. Tan Chuan-Jin, also lent his support by forming a cycling team to raise funds for our children and their families.

598 riders
raised a total of
\$653,635
through
corporate and
public donations.



Eugene Ngiam, Ride for Rainbows 2020 and 2021 fundraising rider

The whole fundraising experience was very pleasant for both years that I have joined Ride for Rainbows. The generosity from family and friends was very motivating and together with the support from Gideon and the rest of the Ride for Rainbows team, the whole journey was very smooth and enjoyable.

It's great that the cycling community has grown a lot over the past two years and I'm very happy that the number of participants has gone up significantly. With bigger network and exposure, certainly hope to see more funds coming in in the next few editions of RFR. Looking forward to the ride together event with the easing of measures.

I joined as an individual on my first attempt, being new to fund raising events, I thought I would just have a go at it to see what I could achieve. Eventually, I exhausted all my contacts and even had to reach out to my dad to raise funds for me through his network. Although the final amount raised was beyond my expectation, I know more could be done.

This was why I decided to form a team with my colleagues and hope to achieve more than what I did alone the previous year. We pushed hard and were glad to be able to help.

KRIS KRINGLE, December

7 partners fulfilled the wishes of **327 children**

Kris Kringle is a holiday event that instils the spirit of giving and sharing for our children. The event, solely supported by corporates, allows our children to give back to others in return for the support and blessings that they have been continuously receiving from people who love and care for them. This also creates opportunities for them to make new friends and understand the importance of companionship. The bond that is developed will help them add balance to their emotional well-being, as they will not need to walk through their life journey alone.

Due to prevailing COVID-19 guidelines, novel ideas were implemented for corporate-sponsored gifts to be delivered to our beneficiaries, instead of our families having to congregate at a particular shopping mall or store. Themed "Card of Joy" in 2021, corporate and individual partners adopted cards to fulfil the wishes of our children aged 2 to 20. In return, our children expressed their gratitude for the gifts by recording an appreciation video for our partners.

Other Support Services

Club Rainbow provides transportation and hospital centre services at KK Women's and Children's Hospital and National University Hospital to support our children's needs.

TRANSPORTATION

This non-chargeable service helps children with mobility issues to travel to and from our centres, hospitals and other locations for their medical appointments, essential services, and attend our events and programmes.

Total of **83** distinct beneficiaries benefitted from the transport service. **2,532** trips were made.

HOSPITAL CENTRE SERVICES

Our centres at KK Women's and Children's Hospital and National University Hospital have provided opportunities for meaningful engagement of our children who are admitted to hospitals or have to periodically visit the hospitals for medical appointments and regular treatments.

Limited activities were held in small groups of two due to safety measures. These include art and play sessions in the hospital wards when permitted, and Children's Day activity. Tuition was suspended.

Total of **90 children** engaged over **203 sessions** that were held at our KKH and NUH satellite centres.

Financial Highlights



100% of donations in FY2021 can cover

99%

(87% in FY2020) of our charitable activities (including cost of generating funds), with the balance

1%

(13% in FY2020) covered by government grant and investment income.

Percentage of direct fundraising expenses over gross donations

improved to

7%

(9.5% in FY2020)

.....

Other expenditures are only

13.9%

of overall operating expenditures

EXTRACT FROM AUDITED FINANCIAL STATEMENTS STATEMENT OF FINANCIAL POSITION

As at 31 December 2021

	<u>2021</u> \$	<u>2020</u> \$
ASSETS		
Current assets		
Cash and cash equivalents	3,161,733	2,812,955
Receivables	430,939	136,261
Total current assets	3,592,672	2,949,216
Non-current assets		
Property, plant and equipment	546,354	204,843
Investment securities	11,836,305	11,832,914
Total non-current assets	12,382,659	12,037,757
TOTAL ASSETS	15,975,331	14,986,973
LIABILITIES, FUND AND RESERVE		
Liabilities		
Current liabilities		
Payables	552,666	380,922
Lease liability	185,745	18,413
Deferred income	121,791	644,539
Total current liabilities	860,202	1,043,874
Non-Current liabilities		
Lease liability	263,292	-
Deferred capital grant	324,669	-
Total non-current liability	587,961	-
Total liabilities	1,448,163	1,043,874
Fund and reserve		
Fund	14,458,948	13,581,838
Fair value adjustment reserve	68,220	361,261
Total fund and reserve	14,527,168	13,943,099
TOTAL LIABILITIES, FUND AND RESERVE	15,975,331	14,986,973

Club Rainbow (Singapore) ("the Society") was registered on 27 November 1992 under the Societies Act, Chapter 311. The Society is an approved charity registered under the Charities Act, Chapter 37 since 22 December 1992, and has been accorded the status of an Institution of a Public Character ("IPC"). The current license run from 29 September 2020 to 28 September 2023.

The Society's registered office and principal place of business is at Block 538, Upper Cross Street, #05-263/269, Singapore 050538.

The Society has two Family Resources Centre located at KK Women's & Children's Hospital and National University Hospital.

The principal activities of the Society are to provide emotional, informational, financial, educational and psycho-social support to children suffering from life threatening illnesses and their families

RESERVE POLICY

The Society's reserve policy for the financial year end are as follow:

	2021 \$	2020 \$	Increase \$	Percentage of Increase %
Total funds	14,527,168	13,943,099	584,069	4.19
Ratio of funds to annual operating expenditure	3.71	3.62	0.09	2.49

The reserve of Club Rainbow (Singapore) provides financial stability and the means for the development of Society's activity. Club Rainbow (Singapore) intends to maintain the reserve at a level, which is equivalent to \$15,982,008 (2020: \$15,614,728) (approximately 3 years of projected expenditure including depreciation).

The Management Council will review annually the amount of fund that is required to ensure that they are adequate to fulfil the Society's continuing obligations.

The Society is not subject to externally imposed reserve requirement and it does not maintain any restricted, designated or endowment funds.

STATEMENT OF FINANCIAL ACTIVITIES

For the financial year ended 31 December 2021

INCOME	<u>2021</u>	<u>2020</u>
	\$	\$
Income from generated funds		
Voluntary income	2,165,859	2,198,868
Activities from generating funds	1,156,331	824,867
Investment income	330,198	358,424
Income from charitable activities		
Grants	969,792	417,772
Other income	171,892	542,678
TOTAL INCOME	<u>4,794,072</u>	<u>4,342,609</u>
EXPENDITURES		
Cost of generating funds	(80,585)	(78,646)
Charitable activities	(3,277,991)	(3,391,200)
Governance costs	(13,766)	(8,774)
Other expenditures	(544,622)	(374,575)
TOTAL EXPENDITURES	<u>(3,916,962)</u>	<u>(3,853,195)</u>
SURPLUS (DEFICIT) FOR THE FINANCIAL YEAR	<u>877,110</u>	<u>489,414</u>

The number of employees (including key management personnel) whose remuneration amount to over \$100,000 in the year is as follows:

	<u>2021</u>	<u>2020</u>
Number of employees in bands:		
\$100,001 to \$200,000	<u>1</u>	<u>1</u>

- (a) The Executive Director has the authority and responsibility for planning, directing and controlling the operations of the Society directly or indirectly.
- (b) The Management Council is the final authority and is overall responsible for policy making and determination of all activities. Management Council members are volunteers and received no monetary remuneration for their contribution.
- (c) All key employees' remuneration is approved by the Management Council.

Auditor: Helmi Talib LLP

Registered Address

Orchard Post Office Box 447 Singapore 912315




Office Address

Block 538 Upper Cross Street
#05-263/269 Singapore 050538

UEN

S92SS0137H

www.clubrainbow.org

 @clubrainbow.org  @club.rainbow  @club rainbow singapore

Club Rainbow (Singapore)



On the front cover, from the top:

First row from the left: Hillary Chua (Beneficiary, left) and Cindy Wong (Caregiver), Kelly Ting (Beneficiary), Aiden Chan (Beneficiary) and Gin Chua (Therapist). • **Second row from the left:** Jaxton Su (Visual Artist and Programme Partner), Aloysius Gan (Beneficiary), Nur Dina Shaista Binte Muhammad Sarifee (Beneficiary, left) and Nur Dina Shazia Binte Muhammad Sarifee (Beneficiary), Nurin Insyirah Binte Masli (Beneficiary), Seow Shu Ying Claramae (Volunteer Tutor), Noorliah Binte Woh (Caregiver, left) and Siti Nuraisha Umaira Binte Ahmad (Beneficiary), and Balasubramaniam Ragavan (Volunteer Photographer). • **Third row from the left:** Ong Yi Hong (Beneficiary), Loh Wan Ting (Therapist), Rachel Tai (Beneficiary), Sen Wong Yvette (Beneficiary), S Sanjay Balaji (Beneficiary), Eugene Ngiam (Ride for Rainbows Fundraising Rider) and Abraham Reinhart (Beneficiary). • **Fourth row from the left:** Abhaysakhivel S/O Muthu Kumaran (Beneficiary), Nur Irfan Zulhimi Bin Zulkifli (Beneficiary) and Noorfele Bte Abdul Hamed (Caregiver), Muhammad Ridhwan Bin Masli (Beneficiary), Xander Lee (Beneficiary), Irsyaad Hasif Bin Ramle (Volunteer Tutor), Haslina Koh (Therapist) and Jovan Chua (Beneficiary). • **Fifth row from the left:** Nur Izzuddin Bin Jamaludin (Beneficiary) and Siti Habibah Binte Mohamed Mustafa (Caregiver), Sage Tan (Beneficiary; left) and Cindy Tan (Caregiver), Syasya Dalili Binte Suhaimi (Beneficiary), Titus Teo (Beneficiary) and Wang Mei Jie (Therapist). • **Sixth row from the left:** Simon Yong (Mentor for Music Mentorship Programme), Jonas Teo (Beneficiary, left) and Lucas Teo (Beneficiary), and Nysa Teres Mathew (Volunteer Tutor). • **Seventh row:** Joshua Wijaya (Volunteer Photographer)